



### RESERVE UPDATE

FEBRUARY 22, 2011

#### Conversion

We are still working on resolving the ongoing issue of converting reserves as per article B.8.29. This article states that no more than 25% of call in reserves should be converted to ready reserve (calculated on a monthly basis). As you may be aware, the company was found numerous times in violation of this particular article in the Collective Agreement. We hope to set up meetings with the Company in the near future to address this issue. In the meantime we continue to monitor and document these stats on an ongoing basis. Recently it has been brought to our attention that some Crew Schedulers are “verbally converting” crew members when they call in. This practice is unacceptable and could be seen as an attempt to manipulate the number of conversions. When you are on call in reserve and you speak with CS please take a moment to look at your duty plan and ensure that the correct change has been made. If you find that there is an inconsistency please take a moment and write us an email at [reserve@local404.ca](mailto:reserve@local404.ca) or call the union office at 604 295 4259 with as many details as possible (time of call, name of Crew Scheduler) and we will follow up. It is critical that you provide us with this information as the more violations we record the stronger our case.

#### Release after 72 hours (B8.11)

If you have accumulated more than 72 flight credit hours and have at least 2 reserve days remaining you have the option to be released from further reserve duty for the month provided you cannot be assigned a pairing at that time. Recently it has come to our attention that a member was assigned a pairing/flight that did not have any open position (eg. 5 crew on A320) to keep them from being released. If you are calling to be released under B8.11 and you are assigned, please take a moment to look through your pairing and verify that there are no irregularities. If you notice anything abnormal please call the local CUPE office.

#### General

When dealing with CS always make sure you get the name of the scheduler. If you have an issue that you are unsure about or you feel that you are inappropriately dealt with you have the option to speak with a Duty Manager or ask for the article number that you unsure about. If your issue still is unresolved please contact the Local for further assistance. If your incident is of a very urgent matter (ie. Crew rest issues) you can always call the Local emergency cell at 604 551 7397 (24 hrs). Remember, the more information you provide us with the better we can assist you! Contracts as well as the reserve handbooks are available at the CUPE Airport Office so please make sure you have one with you at all times!

Matthias Meier – Reserve Committee Chairperson

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