

HOW TO FIND AND READ YOUR FLIGHT SUMMARY

Where do you find your Flight Summary?

1. Sign into Aeronet:

http://my.aircanada.ca

2. Click on:



- 2. Under "\$ Pay & Compensation" click on: Flight Summary
- 4. Select desired flying block month

SEO#099999 AIR CANADA CABIN PERSONNEL - DETAIL TIME/PAY SUMMARY , 2016 JANUARY

001 01JAN 1827 02JAN 0026 01JAN 0186 0186 YYC YUL 239 320 P 03

02JAN 1912 03JAN 0013 02JAN 1565 1565 CUN YYC 361 320 P

005 03JAN 1620 03JAN 1649 03JAN 0221

013 07/JAN 1829 08/JAN 0013 07/JAN 0134

015 08JAN 1602 08JAN 1822 08JAN 0167

024 26JAN 1650 27JAN 0038

09JAN 1609 09JAN 1848 09JAN 0167

27JAN 1710 27JAN 1813 27JAN 0460

04JAN 1226 04JAN 1548 04JAN 0266

UJJAN 1620 03JAN 1649 03JAN 0221 TYC TYR 89 320 P 03 03JAN 1800 03JAN 2237 03JAN 0296 0296 TYR THE 157 320 P 03 04JAN 1226 04JAN 1448 0474 0474

007 04JAN 1226 04JAN 1590 04JAN 1550 155 1791 YYC 256 321 P 03

010 05JAN 1948 05JAN 2207 05JAN 0578 0578 YYC LAX 199 320 P 03

011 06JAN 1738 06JAN 2022 06JAN 0557 LAK YVR 164 320 P 03 012 06JAN 2129 07JAN 0002 06JAN 0254 0254 YVR YYC 93 320 P 03

016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03

020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYE 58 320 P 03 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYE YYC 245 321 P 03

031 27JAN 2208 28JAN 0010 27JAN 1165 1165 YYZ YYC 242 321 P 03

018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOM 224 EMJ P 03 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG

022 17APR 1314 18APR 1338 17APR 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN

19APR 1619 19APR 1034 19APR 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 267AN 1650 277AN 0038 0134 TYC YYE 0 320 P 03 DRG DP 267AN 1750 267AN 2330 267AN 0134 YCC YYE 0 320 P 03 PAY PROTECT

26JAN 1844 27JAN 0023 26JAN 0134 0134 YYC YYE 219 320 P 03 REASSIGN DP 223 27JAN 0030 27JAN 0130 27JAN 0472 0472 YYE YOW 0 320 P 03 PAY PROTECT 60

TOTAL MINUTES 4841

YYZ YOW

08JAN 0123 08JAN 0212 08JAN 0472 0472 YYE YOM

027 27JAN 0030 27JAN 0130 27JAN 0472 0472 YYZ YOW

030 27JAN 1855 27JAN 2122 27JAN 0171 0171 YOW YYC

27JAN 1400 27JAN 1507 27JAN 0455 YOW YYE

002 02JAN 1249 03JAN 0028 1565 CUN YYC 0 320 P 03 DPG 003 02JAN 1349 02JAN 1706 02JAN 1820 YUL CUN 0 320 P 03 DEADHEAD

012345 NAME

BID - PURSER

BLOCK- XXXX BASE - XXXXXXX

150

PAGE 1

245

135

361

90

150

256

199

164

224

267

232

232

254

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6.3

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5105

012345 NAME

PURSER BASE

YYC YYE 224 320 P

YOW YYC 260 EMJ P 03

0 EMJ P 03 PAY PROTECT 0 EMJ P 03 PAY PROTECT

YOUR FLIGHT SUMMARY

DA	CAB	IN PERSONS JANUARS		PAIL TIME/	PAY S	UNNARY		BLOC GROU BASI	P-
	PL	IGHT	0071	CRE	D I	78			
	BASIC								-
	AE RATE		PURSER	OVERSEAS		NGUAGE		GRT	
	DAYS		.00000	<pre>#0.00000</pre>	MIN	00.0000	MIN	₹0.00000	
245		254.51							
2.3	1.03883								
135	1.03003								
361	1.03883								
90 158	1.03003								
	1.03003								
256	1.03883								
199	1.03883								
164	1.03883								
93	1.03883								
224	1.03003								
60	1.03883								
267	1.03003								
232	1.03003								
279	1.03003								
232	1.03003								
3	1.03883	3.12							
67	1.03003								
254	1.07783	273.77							

		530	15		224	1.03883	232.70								
					60	1.03003	62.33								
					267	1.03883	277.37								
					232	1.03003	241.01								
					279	1.03003	209.03								
					232	1.03883	241.01								
					1	1.03883	3.12								
020		P	0.3	320	67	1.03883	69.60								
02		P	03	321	254	1.07783	273.77								
023		p	03	787	620	1.23750	767.25								
023		P	03	787	560	1.23750	693.00								
025		p	03	320	223	1.03883	231.66								
02		P	03	320	60	1.03883	62.33								
021		P	0.3	320	67	1.03003	69.60								
021		P	0.3	EMJ	63	1.03883	65.45								
030		P	0.3	EMJ	267	1.03883	277.37								
	FAL						5040.42								140.42
-01							3848.42								
										_					
											LIGHT DUT	T CRED	IT TOTAL	51	140.42
						- G R O U	w. n				178-				
-						0									
51						P DESCRIPT									
		JUL		P		7 PRE-POST		P	0.3	25	1.23750	050	15.47		
		JUL		P		7 DRAFT PR		P	0.3	620	1.23750	050	303.63		
	11	JUL		P	03 70	7 DRAFT PR	EX.	P	0.3	560	1.23750	050	346.50		

ı	A.		PERSONNEL -	DETAIL TIME/PAY SUMMARY , 2016	PAGE 3
			D - PURSER	TY CREDITS	BLOCK- XXXX GROUP- BASE - XXXXXX
				GROUND DUTY	REDIT TOTAL 745.60
				GRAND TOTAL PA	AY 6594.02
٠		CRE	W CYCI	E EXPENSES	
	MEAL	ENTITLES	CENT	CI-CO TRNSPRTM	TOTALVALUE
	L	D	9	N	
	17.35		0.90	5.05	46.69
		34.37		5.05	39.42
	17.35	34.37	0.90		76.01
				5.05	5.05
	22.10	43.01	11.47		97.08
	17.35	34.37	0.90	5.05	81.06
	17.35	34.37	•	5.05	72.08
	17.35	34.37		5.05	72.08
		60.07	10.36	5.05	92.28
	35.22				65.00
	17.35	34.37	0.90	5.05	81.06
				0.00 40.40 0.00	728.69 728.69
1	MEALS WER	E BOARDS	ED OR TRANS	PORTATION PROVIDED	

END OF REPORT

HOW TO READ YOUR FLIGHT SUMMARY

Top of each Page

SEQ#099999 AIR CANADA

CABIN PERSONNEL - DETAIL TIME/PAY SUMMARY , 2016

PAGE 1

012345 NAME

QUAL - PURSER

BID - PURSER

JANUARY

BLOCK- XXXX

GROUP-

BASE - XXXXXXX

012345 NAME

PURSER

BASE ZIP

HOW TO READ YOUR FLIGHT SUMMARY

There are 4 Sections:

- FLIGHT INFORMATION
- FLIGHT DUTY CREDITS
- GROUND DUTY CREDITS
- CREW CYCLE EXPENSES

FLIGHT INFORMATION

					F	LI	в н т	I	N F	ORM	АТ	I	ои				
INDX		ACTU	JAL	8	SKED I	LT I								DESC ACTN		Y-MINU	JTES
	DEPART	TURE	ARRIVA	AL I	DEP 1	NBR 1	FLT S	STN :	STN	MINS	S	TAT	CD	CD	DAY	NITE	TOTAL
	DATE ?	rime i	DATE 1	CIME I	DATE	1	NBR										
001	01JAN	1827	02JAN	0026	01JAN	0186	0186	YYC	YUL	239	320	P	03		245	0	245
002	02JAN	1249	03JAN	0028		1565		CUN	YYC	0	320	P		DPG		0	23
003	02JAN	1349	02JAN	1706	02JAN	1820		YUL	CUN	0	320	P	03	DEADHEAD	135	0	1
004	02JAN	1912	03JAN	0013	02JAN	1565	1565	CUN	YYC	361	320	P	03		361	0	361
005	03JAN	1620	03JAN	1649	03JAN	0221		YYC	YVR	89	320	P	03		90	0	90
006	03JAN	1800	03JAN	2237	03JAN	0296	0296	YVR	YWG	157	320	P	03		158	0	158
007	04JAN	1226	04JAN	1548	04JAN	0266		YWG	YYZ	142	320	P	03		142	0	142
008	04JAN	1818	04JAN	2034	04JAN	1155	1155	YYZ	YYC	256	321	P	03		256	0	256
009	05JAN	1830	05JAN	2222		0578		YYC	LAX	. 0	320	P	03	DPG	41	0	41
010	05JAN	1948	05JAN	2207	05JAN	0578	0578	YYC	LAX	199	320	P	03		199	0	199
011	06JAN	1738	06JAN	2022	06JAN	0557		LAX	YVR	164	320	P	03		164	0	164
012	06JAN	2129	07JAN	0002	06JAN	0254	0254	YVR	YYC	93	320	P	03		93	0	93
013	07JAN	1829	08JAN	0013	07JAN	0134		YYC	YYZ	224	320	P	03		224	0	224
014	08JAN	0123	08JAN	0212	08JAN	0472	0472	YYZ	YOW	49	320	P	03		60	0	60
015	08JAN	1602	08JAN	1822	08JAN	0167		YOW	YYC	260	EMJ	P	03		267	0	267
016	08JAN	1911	09JAN	0053	08JAN	0124	0124	YYC	YOW	222	EMJ	P	03		232	0	232
017	09JAN	1609	09JAN	1848	09JAN	0167		YOW	YYC	279	EMJ	P	03		279	0	279
018	09JAN	1931	10JAN	0115	09JAN	0124	0124	YYC	YOW	224	EMJ	P	03		232	0	232
019	10JAN	1700	11JAN	0024		0145		yyz	YYC	0	320	P	03	DPG	3	0	3
020	10JAN	1805	10JAN	1903	10JAN	0463		YOW	YYZ	58	320	P	03		67	0	67
021	10JAN	2204	11JAN	0009	10JAN	0145	0145	yyz	YYC	245	321	P	03		254	0	254
022	17JAN	1314	18JAN	1338	17JAN	0009	0009	YYC	NRT	564	787	P	03	DRAFT ASSIGN	620	0	620
023	19JAN	1619	19JAN	1034	19JAN	0010	0010	NRT	YYC	555	787	P	03	DRAFT ASSIGN	560	0	560
024	26JAN	1650	27JAN	0038		0134		YYC	YYZ	0	320	P	03	DPG DP	17	0	0
025	26JAN	1750	26JAN	2333	26JAN	0134		YYC	YYZ	0	320	P	03	PAY PROTECT	223	0	223
026	26JAN	1844	27JAN	0023	26JAN	0134	0134	YYC	YYZ	219	320	P	03	REASSIGN DP	223	0	0
027	27JAN	0030	27JAN	0130	27JAN	0472	0472	yyz	YOW	0	320	P		PAY PROTECT	60	0	60
028	27JAN	1400	27JAN	1507	27JAN	0455		YOW	YYZ	0	320	P	03	PAY PROTECT	67	0	67
029	27JAN	1710	27JAN	1813	27JAN	0460		YYZ	YOW	0	EMJ	P			63	0	63
030	27JAN	1855	27JAN	2122	27JAN	0171	0171	YOW	YYC	0	EMJ	P	03	PAY PROTECT		0	267
031	27JAN	2208	28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	P	03	DP	255	0	0
						TO!	TAL M	INUT	ES	4841							5385

					F	LI	G H Т	I	N F	ORM	АТ	I	ои				
INDX		ACT	UAL		SKED 1	FLT	END	DEP	ARR	FLT :	EQP 1	EMP	SV	C DESC ACTN	PA	Y-MINU	TES
	DEPAR!	TURE	ARRIVA	AL I	DEP 1	NBR	FLT	STN	STN	MINS	S	TAT	CD	CD	DAY	NITE	TOTAL
	DATE S	rime I	DATE	TIME I	DATE		NBR										
001	01JAN	1827	02JAN	0026	01JAN	0186	0186	YYC	YUI	239	320	P	03		245	0	245
002	02JAN	1249	03JAN	0028		1565		CUN	YYC	. 0	320	P	03	DPG	23	0	23
003	02JAN	1349	02JAN	1706	02JAN	1820		YUL	CUN	0 1	320	P	03	DEADHEAD	135	0	1
004	02JAN	1912	03JAN	0013	02JAN	1565	1565	CUN	YYC	361	320	P	03		361	0	361
005	03JAN	1620	03JAN	1649	03JAN	0221		YYC	YVR	89	320	P	03		90	0	90
006	03JAN	1800	03JAN	2237	03JAN	0296	0296	YVR	YWG		320		03		158	0	158
007	04JAN	1226	04JAN	1548	04JAN	0266		YWG	YYZ	142	320	P	03		142	0	142
800	04JAN	1818	04JAN	2034	04JAN	1155	1155	YYZ	YYC	256	321	P	03		256	0	256
009	05JAN	1830	05JAN	2222		0578		YYC	LAX	. 0	320	P	03	DPG	41	0	41
010	05JAN	1948	05JAN	2207	05JAN	0578	0578	YYC	LAX	199	320	P	03		199	0	199
011	06JAN	1738	06JAN	2022	06JAN	0557		LAX	YVR	164	320	P	03		164	0	164
012	06JAN	2129	07JAN	0002	06JAN	0254	0254	YVR	YYC	93	320	P	03		93	0	93
013	07JAN	1829	08JAN	0013	07JAN	0134		YYC	YYZ	224	320	P	03		224	0	224
014	08JAN	0123	08JAN	0212	08JAN	0472	0472	YYZ	YOW	49	320	P	03		60	0	60
015	08JAN	1602	08JAN	1822	08JAN	0167		YOW	YYC	260	EMJ	P	03		267	0	267
016	08JAN	1911	09JAN	0053	08JAN	0124	0124	YYC	YOW		EMJ		03		232	0	232
017	09JAN	1609	09JAN	1848	09JAN	0167		YOW	YYC	279	EMJ	P	03		279	0	279
018					09JAN						EMJ		03		232	0	232
019	10JAN	1700	11JAN	0024		0145		YYZ	YYC		320		03	DPG	3	0	3
020	10JAN	1805	10JAN	1903	10JAN	0463		YOW	YYZ	58	320	P	03		67	0	67
021	10JAN	2204	11JAN	0009	10JAN	0145	0145	YYZ	YYC	245	321	P	03		254	0	254
022	17JAN	1314	18JAN	1338	17JAN	0009	0009	YYC	NRT	564	787	P	03	DRAFT ASSIGN	620	0	620
023					19JAN			NRT	YYC		787		03	DRAFT ASSIGN	560	0	560
024	26JAN	1650	27JAN	0038		0134		YYC	YYZ		320		03	DPG DP	17	0	0
025					26JAN				YYZ		320			PAY PROTECT	223	0	223
026					26JAN						320		03	REASSIGN DP	223	0	0
027	27JAN	0030	27JAN	0130	27JAN	0472	0472	YYZ	YOW	0	320	P		PAY PROTECT	60	0	60
028					27JAN			YOW	YYZ	0	320	P	03	PAY PROTECT	67	0	67
029	27JAN	1710	27JAN	1813	27JAN	0460		YYZ	YOW	0	EMJ	P	03	PAY PROTECT	63	0	63
030					27JAN					_	EMJ		03	PAY PROTECT	267	0	267
031	27JAN	2208	28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	P	03	DP	255	0	0
						то	TAL M	INUT	ES	4841							5385

					F	LI	G H Т	I	N F	ORM	а т	I	о и				
INDX		ACT	UAL		SKED I	TLT	END	DEP .	ARR	FLT	EQP :	EMP	SV	C DESC ACTN	PA	AY-MIN	UTES
	DEPART	TURE	ARRIVA	AL I	DEP 1	NBR	FLT	STN	STN	MINS	S	TAT	CD	CD	DAY	NITE	TOTAL
	DATE 1	rIME I	DATE 1	CIME 1	DATE		NBR										
001	01JAN	1827	02JAN	0026	01JAN	0186	0186	YYC	YUL	239	320	P	03		245	0	245
002	02JAN	1249	03JAN	0028		1565		CUN	YYC	0	320	P	03	DPG	23	0	23
003	02JAN	1349	02JAN	1706	02JAN	1820		YUL	CUN	0	320	P	03	DEADHEAD	135	0	1
004	02JAN	1912	03JAN	0013	02JAN	1565	1565	CUN	YYC	361	320	P	03		361	0	361
005	03JAN	1620	03JAN	1649	03JAN	0221		YYC	YVR	89	320	P	03		90	0	90
006	03JAN	1800	03JAN	2237	03JAN	0296	0296	YVR	YWG	157	320	P	03		158	0	158
007	04JAN	1226	04JAN	1548	04JAN	0266		YWG	YYZ	142	320	P	03		142	0	142
008	04JAN	1818	04JAN	2034	04JAN	1155	1155	YYZ	YYC	256	321	P	03		256	0	256
009	05JAN	1830	05JAN	2222		0578		YYC	LAX	0	320	P	03	DPG	41	0	41
010	05JAN	1948	05JAN	2207	05JAN	0578	0578	YYC	LAX	199	320	P	03		199	0	199
011	06JAN	1738	06JAN	2022	06JAN	0557		LAX	YVR	164	320	P	03		164	0	164
012	06JAN	2129	07JAN	0002	06JAN	0254	0254	YVR	YYC	93	320	P	03		93	0	93
013	07JAN	1829	08JAN	0013	07JAN	0134		YYC	YYZ	224	320	P	03		224	0	224
014	08JAN	0123	08JAN	0212	08JAN	0472	0472	YYZ	YOW	49	320	P	03		60	0	60
015	08JAN	1602	08JAN	1822	08JAN	0167		YOW	YYC	260	EMJ	P	03		267	0	267
016	08JAN	1911	09JAN	0053	08JAN	0124	0124	YYC	YOW	222	EMJ	P	03		232	0	232
017	17 <mark>09JAN 1609 09JAN 1848</mark> 09JAN 0167 YOW YYC 279 EMJ P 03 279 0															279	
018	18															232	
019	10JAN	1700	11JAN	0024		0145		YYZ	YYC	0	320	P	03	DPG	3	0	3
020	10JAN	1805	10JAN	1903	10JAN	0463		YOW	YYZ	58	320	P	03		67	0	67
021	10JAN	2204	11JAN	0009	10JAN	0145	0145	YYZ	YYC	245	321	P	03		254	0	254
022	17JAN	1314	18JAN	1338	17JAN	0009	0009	YYC	NRT	564	787	P	03	DRAFT ASSIGN	620	0	620
023	19JAN	1619	19JAN	1034	19JAN	0010	0010	NRT	YYC	555	787	P	03	DRAFT ASSIGN	560	0	560
024	26JAN	1650	27JAN	0038		0134		YYC	YYZ	0	320	P	03	DPG DP	17	0	0
025	26JAN	1750	26JAN	2333	26JAN	0134		YYC	YYZ	0	320	P	03	PAY PROTECT	223	0	223
026	26JAN	1844	27JAN	0023	26JAN	0134	0134	YYC	yyz	219	320	P	03	REASSIGN DP	223	0	0
027	27JAN	0030	27JAN	0130	27JAN	0472	0472	YYZ	YOW	0	320	P	03	PAY PROTECT	60	0	60
028	27JAN	1400	27JAN	1507	27JAN	0455		YOW	YYZ	0	320	P	03	PAY PROTECT	67	0	67
029	27JAN	1710	27JAN	1813	27JAN	0460		YYZ	YOW	0	EMJ	P	03	PAY PROTECT	63	0	63
030	27JAN	1855	27JAN	2122	27JAN	0171	0171	YOW	YYC	0	EMJ	P		PAY PROTECT	267	0	267
031	27JAN	2208	28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	P	03	DP	255	0	0
						то	TAL M	ידוטוד	ES	4841							5385

NDX	
DATE TIME DATE TIME DATE TIME DATE NBR 001 01JAN 1827 02JAN 0026 01JAN 0186 0186 YYC YUL 239 320 P 03 245 0 002 02JAN 1249 03JAN 0028 1565 CUN YYC 0 320 P 03 DPG 23 0 003 02JAN 1349 02JAN 1706 02JAN 1820 YUL CUN 0 320 P 03 DEADHEAD 135 0 004 02JAN 1912 03JAN 0013 02JAN 1565 1565 CUN YYC 361 320 P 03 DEADHEAD 135 0 005 03JAN 1620 03JAN 1649 03JAN 0221 YYC YVR 89 320 P 03 90 0 006 03JAN 1800 03JAN 2237 03JAN 0226 YYC YVR 89 320 P 03 90 0 006 03JAN 1800 03JAN 2237 03JAN 0226 YYC YVR 89 320 P 03 158 0 007 04JAN 1226 04JAN 1548 04JAN 0266 YWG YYZ 142 320 P 03 158 0 009 05JAN 1818 04JAN 2234 04JAN 1155 1155 YYZ YYC 256 321 P 03 256 0 009 05JAN 1818 04JAN 2222 0578 YYC LAX 0 320 P 03 DPG 41 0 010 05JAN 1948 05JAN 2222 0578 YYC LAX 199 320 P 03 DPG 41 0 011 06JAN 1738 06JAN 2022 06JAN 0557 LAX YVR 164 320 P 03 DPG 41 0 012 06JAN 2129 07JAN 0002 06JAN 0557 LAX YVR 164 320 P 03 DPG 41 0 013 07JAN 1829 08JAN 0013 07JAN 0134 YYC YYZ 224 320 P 03 164 0 015 08JAN 1012 08JAN 1822 08JAN 013 07JAN 0134 YYC YYZ 224 320 P 03 164 0 015 08JAN 1911 09JAN 057 08JAN 0134 YYC YYZ 224 320 P 03 164 0 015 08JAN 1911 09JAN 0135 08JAN 0124 0124 YYC YYZ 224 320 P 03 224 0 014 08JAN 1911 09JAN 0153 08JAN 0122 08JAN 0167 YOW YYC 279 EMJ P 03 229 0 017 09JAN 1809 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC YWZ 224 EMJ P 03 232 0 019 10JAN 1805 10JAN 1903 10JAN 0167 YOW YYC 279 EMJ P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0167 YOW YYC 279 EMJ P 03 DPG 3 0 021 10JAN 1805 10JAN 1903 10JAN 0167 YOW YYC 279 EMJ P 03 DPG 3 0 021 10JAN 1805 10JAN 1903 10JAN 0167 YOW YYC 279 EMJ P 03 DPG 3 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0100 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	'ES
001 01JAN 1827 02JAN 0026 01JAN 0186 0186 YYC YUL 239 320 P 03	LATO
1565 CUN YYC 0 320 P 03 DPG 23 0 0 0 0 0 0 0 0 0	
003 02JAN 1349 02JAN 1706 02JAN 1820	245
004 02JAN 1912 03JAN 0013 02JAN 1565 1565 CUN YYC 361 320 P 03 361 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	23
005 03JAN 1620 03JAN 1649 03JAN 0221	1
006 03JAN 1800 03JAN 2237 03JAN 0296 0296 YVR YWG 157 320 P 03 158 0 007 04JAN 1226 04JAN 1548 04JAN 0266	361
007 04JAN 1226 04JAN 1548 04JAN 0266 YWG YYZ 142 320 P 03 142 0 008 04JAN 1818 04JAN 2034 04JAN 1155 1155 YYZ YYC 256 321 P 03 256 0 009 05JAN 1830 05JAN 2222 0578 YYC LAX 0 320 P 03 DPG 41 0 010 05JAN 1948 05JAN 2027 05JAN 0578 0578 YYC LAX 199 320 P 03 DPG 41 0 011 06JAN 1738 06JAN 2022 06JAN 0557 LAX YVR 164 320 P 03 164 0 012 06JAN 2129 07JAN 0002 06JAN 0254 0254 YVR YYC 93 320 P 03 93 0 013 07JAN 1829 08JAN 0013 07JAN 0134 YYC YYZ 224 320 P 03 224 0 014 08JAN 0123 08JAN 0212 08JAN 0472 0472 YYZ YOW 49 320 P 03 224 0 015 08JAN 1602 08JAN 1822 08JAN 0167 YOW YYC 260 EMJ P 03 267 0 016 08JAN 1911 09JAN 0053 08JAN 0167 YOW YYC 260 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 260 EMJ P 03 232 0 017 09JAN 1931 10JAN 0153 08JAN 0167 YOW YYC 279 EMJ P 03 232 0 018 09JAN 1931 10JAN 0154 09JAN 0167 YOW YYC 279 EMJ P 03 232 0 019 10JAN 1700 11JAN 0014 0145 0145 YYZ YYC YOW 224 EMJ P 03 232 0 019 10JAN 1805 10JAN 1903 10JAN 0145 0145 YYZ YYC 245 321 P 03 DPG 3 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 620 0	90
008 04JAN 1818 04JAN 2034 04JAN 1155 1155 YYZ YYC 256 321 P 03	158
009 05JAN 1830 05JAN 2222 0578 YYC LAX 0 320 P 03 DPG 41 0 010 05JAN 1948 05JAN 2207 05JAN 0578 0578 YYC LAX 199 320 P 03 199 0 011 06JAN 1738 06JAN 2022 06JAN 0557 LAX YVR 164 320 P 03 164 0 012 06JAN 2129 07JAN 0002 06JAN 0254 0254 YVR YYC 93 320 P 03 93 0 013 07JAN 1829 08JAN 0013 07JAN 0134 YYC YYZ 224 320 P 03 224 0 014 08JAN 0123 08JAN 0212 08JAN 0472 0472 YYZ YOW 49 320 P 03 60 0 015 08JAN 1602 08JAN 1822 08JAN 0167 YOW YYC 260 EMJ P 03 267 0 016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1805 10JAN 1903 10JAN 0145 0145 YYC YOW 224 EMJ P 03 232 0 020 10JAN 1805 10JAN 1903 10JAN 0145 0145 YYC YOW YYC 245 321 P 03 DPG 3 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYC YYC 245 321 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 620 0	142
010 05JAN 1948 05JAN 2207 05JAN 0578 0578 YYC LAX 199 320 P 03 199 0 011 06JAN 1738 06JAN 2022 06JAN 0557 LAX YVR 164 320 P 03 164 0 012 06JAN 2129 07JAN 0002 06JAN 0254 0254 YVR YYC 93 320 P 03 93 0 013 07JAN 1829 08JAN 0013 07JAN 0134 YYC YYZ 224 320 P 03 93 0 014 08JAN 0123 08JAN 0212 08JAN 0472 0472 YYZ YOW 49 320 P 03 60 0 015 08JAN 1602 08JAN 1822 08JAN 0167 YOW YYC 260 EMJ P 03 267 0 016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 232 0 018 09JAN 1931 10JAN 0115 09JAN 0167 YOW YYC 279 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYC YOW 224 EMJ P 03 232 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 DPG 3 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 0AAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	256
011 06JAN 1738 06JAN 2022 06JAN 0557 LAX YVR 164 320 P 03 164 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	41
012 06JAN 2129 07JAN 0002 06JAN 0254 0254 YVR YYC 93 320 P 03 93 0 013 07JAN 1829 08JAN 0013 07JAN 0134 YYC YYZ 224 320 P 03 224 0 014 08JAN 0123 08JAN 0212 08JAN 0472 0472 YYZ YOW 49 320 P 03 60 0 015 08JAN 1602 08JAN 1822 08JAN 0167 YOW YYC 260 EMJ P 03 267 0 016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 279 0 018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 DPG 3 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 620 0	199
013 07JAN 1829 08JAN 0013 07JAN 0134 YYC YYZ 224 320 P 03 224 0 014 08JAN 0123 08JAN 0212 08JAN 0472 0472 YYZ YOW 49 320 P 03 60 0 0 015 08JAN 1602 08JAN 1822 08JAN 0167 YOW YYC 260 EMJ P 03 267 0 016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 279 0 018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 DPG 3 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	164
014 08JAN 0123 08JAN 0212 08JAN 0472 0472 YYZ YOW 49 320 P 03 60 0 015 08JAN 1602 08JAN 1822 08JAN 0167 YOW YYC 260 EMJ P 03 267 0 016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 279 0 018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 DPG 3 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560	93
015 08JAN 1602 08JAN 1822 08JAN 0167 YOW YYC 260 EMJ P 03 267 0 016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 279 0 018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 67 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	224
016 08JAN 1911 09JAN 0053 08JAN 0124 0124 YYC YOW 222 EMJ P 03 232 0 017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 279 0 018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 67 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	60
017 09JAN 1609 09JAN 1848 09JAN 0167 YOW YYC 279 EMJ P 03 279 0 018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 67 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	267
018 09JAN 1931 10JAN 0115 09JAN 0124 0124 YYC YOW 224 EMJ P 03 232 0 019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 67 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	232
019 10JAN 1700 11JAN 0024 0145 YYZ YYC 0 320 P 03 DPG 3 0 020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 67 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	279
020 10JAN 1805 10JAN 1903 10JAN 0463 YOW YYZ 58 320 P 03 67 0 021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	232
021 10JAN 2204 11JAN 0009 10JAN 0145 0145 YYZ YYC 245 321 P 03 254 0 022 17JAN 1314 18JAN 1338 17JAN 0009 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	3
022 17JAN 1314 18JAN 1338 <mark>17JAN 0009</mark> 0009 YYC NRT 564 787 P 03 DRAFT ASSIGN 620 0 023 19JAN 1619 19JAN 1034 <mark>19JAN 0010</mark> 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	67
023 19JAN 1619 19JAN 1034 19JAN 0010 0010 NRT YYC 555 787 P 03 DRAFT ASSIGN 560 0	254
	620
024 26JAN 1650 27JAN 0038 0134 YYC YYZ 0 320 P 03 DPG DP 17 0	560
11. 101. 101. 101. 000 VIVI 110 110 V VIVI VV VIVI VV VIVI VV	0
025 26JAN 1750 26JAN 2333 <mark>26JAN 0134</mark> YYC YYZ 0 320 P 03 PAY PROTECT 223 0	223
026 26JAN 1844 27JAN 0023 <mark>26JAN 0134</mark> 0134 YYC YYZ 219 320 P 03 REASSIGN DP 223 0	0
027 27JAN 0030 27JAN 0130 <mark>27JAN 0472</mark> 0472 YYZ YOW 0 320 P 03 PAY PROTECT 60 0	60
028 27JAN 1400 27JAN 1507 <mark>27JAN 0455</mark> YOW YYZ 0 320 P 03 PAY PROTECT 67 0	67
029 27JAN 1710 27JAN 1813 27JAN 0460 YYZ YOW 0 EMJ P 03 PAY PROTECT 63 0	63
030 27JAN 1855 27JAN 2122 27JAN 0171 0171 YOW YYC 0 EMJ P 03 PAY PROTECT 267 0	267
031 27JAN 2208 28JAN 0010 <mark>27JAN 1165</mark> 1165 YYZ YYC 242 321 P 03 DP 255 0	0
TOTAL MINUTES 4841	5385

 INDX	AC	TUAL		SKED I	FLT	END I	DEP 1	ARR F	LT I	EQP I	EMP	SVC			Y-MINU	
	DEPARTURE DATE TIME					FLT S	STN	STN M	IINS	S	TAT	CD	CD	DAY	NITE !	TOTAL
001	01JAN 182						VVA	VIII	220	320	n	03		245	0	245
001	02JAN 182				1565			YYC		320			DPG	245 23	0	245
002	02JAN 124							CUN		320			DEADHEAD	135	0	135
003	02JAN 191							YYC		320		03	DEADREAD	361	0	361
004	03JAN 162						YYC	YVR		320		03		90	0	90
006	03JAN 180							YWG		320		03		158	0	158
007	04JAN 122						YWG	YYZ		320		03		142	0	142
008	04JAN 181							YYC		321		03		256	0	256
009	05JAN 183				0578			LAX		320			DPG	41	0	41
010	05JAN 194							LAX		320		03	DIG	199	0	199
011	06JAN 173							YVR		320		03		164	Ö	164
012	06JAN 212									320		03		93	ŏ	93
013	07JAN 182						YYC	YYZ		320		03		224	Õ	224
014	08JAN 012							YOW		320		03		60	ō	60
015	08JAN 160							YYC		EMJ		03		267	ō	267
016	08JAN 191							YOW		EMJ		03		232	ō	232
017	09JAN 160							YYC		EMJ		03		279	ō	279
018	09JAN 193							YOW		EMJ		03		232	0	232
019	10JAN 170				0145			YYC		320		03	DPG	3	0	3
020	10JAN 180	5 10JAN	1903	10JAN	0463		WOY			320		03		67	0	67
021	10JAN 220	4 11JAN	0009	10JAN	0145	0145	YYZ	YYC	245	321	P	03		254	0	254
022	17JAN 131	4 18JAN	1338	17JAN	0009	0009	YYC	NRT	564	787	P	03	DRAFT ASSIGN	620	0	620
023	19JAN 161	9 19JAN	1034	19JAN	0010	0010	NRT	YYC	555	787	P	03	DRAFT ASSIGN	560	0	560
024	26JAN 165	0 27JAN	0038		0134		YYC	YYZ	0	320	P	03	DPG DP	17	0	0
025	26JAN 175	0 26JAN	2333	26JAN	0134		YYC	YYZ	0	320	P	03	PAY PROTECT	223	0	223
026	26JAN 184	4 27JAN	0023	26JAN	0134	0134	YYC	YYZ	219	320	P	03	REASSIGN DP	223	0	0
027	27JAN 003	0 27JAN	0130	27JAN	0472	0472	YYZ	YOW	0	320	P	03	PAY PROTECT	60	0	60
028	27JAN 140	0 27JAN	1507	27JAN	0455		WOY	YYZ	0	320	P	03	PAY PROTECT	67	0	67
029	27JAN 171						YYZ	YOW		EMJ			PAY PROTECT	63	0	63
030	27JAN 185									EMJ			PAY PROTECT	267	0	267
031	27JAN 220	8 28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	P	03	DP	255	0	0
					TO	TAL MI	INUTI	ES 4	1841							5385

				F	LI	G H Т	I	N F	оки	АТ	I	o n				
INDX	AC	TUAL		SKED 1	FLT	END 1	DEP /	ARR	FLT I	EQP 1	EMP	SV	C DESC ACTN	PA	Y-MINU?	res
	DEPARTURE	ARRIV	AL	DEP 1	NBR	FLT :	STN	STN	MINS	S	TAT	CD	CD	DAY	NITE 7	TOTAL
	DATE TIME	DATE	TIME	DATE	1	NBR										
001	01JAN 182	7 02JAN	0026	01JAN	0186	0186	YYC	YUL	239	320	P	03		245	0	245
002	02JAN 124	9 03JAN	0028		1565		CUN	YYC	0	320		03	DPG	23	0	23
003	02JAN 134	9 02JAN	1706	02JAN	1820		YUL	CUN	0	320	P	03	DEADHEAD	135	0	135
004	02JAN 191	2 03JAN	0013	02JAN	1565	1565	CUN	YYC				03		361	0	361
005	03JAN 162							YVR				03		90	0	90
006	03JAN 180	0 03JAN	2237	03JAN	0296	0296	YVR	YWG		320		03		158	0	158
007	04JAN 122							YYZ		320	P	03		142	0	142
008	04JAN 181	8 04JAN	2034	04JAN	1155	1155	yyz	YYC	256	321	P	03		256	0	256
009	05JAN 183	0 05JAN	2222		0578		YYC	LAX	0	320	P	03	DPG	41	0	41
010	05JAN 194	8 05JAN	2207	05JAN	0578	0578	YYC	LAX	199	320	P	03		199	0	199
011	06JAN 173	8 06JAN	2022	06JAN	0557		LAX	YVR	164	320	P	03		164	0	164
012	06JAN 212	9 07JAN	0002	06JAN	0254	0254	YVR	YYC	93	320	P	03		93	0	93
013	07JAN 182	9 08JAN	0013	07JAN	0134		YYC	YYZ	224	320	P	03		224	0	224
014	08JAN 012	3 08JAN	0212	08JAN	0472	0472	yyz	YOW	49	320	P	03		60	0	60
015	08JAN 160							YYC		EMJ	P	03		267	0	267
016	08JAN 191	1 09JAN	0053	08JAN	0124	0124	YYC	YOW	222	EMJ	P	03		232	0	232
017	09JAN 160	9 09JAN	1848	09JAN	0167		YOW	YYC	279	EMJ	P	03		279	0	279
018	09JAN 193	1 10JAN	0115	09JAN	0124	0124	YYC	YOW	224	EMJ	P	03		232	0	232
019	10JAN 170	0 11JAN	0024		0145		yyz	YYC	0	320	P	03	DPG	3	0	3
020	10JAN 180	5 10JAN	1903	10JAN	0463		YOW	YYZ	58	320	P	03		67	0	67
021	10JAN 220	4 11JAN	0009	10JAN	0145	0145	yyz	YYC	245	321	P	03		254	0	254
022	17JAN 131	4 18JAN	1338	17JAN	0009	0009	YYC	NRT	564	787	P	03	DRAFT ASSIGN	620	0	620
023	19JAN 161	9 19JAN	1034	19JAN	0010	0010	NRT	YYC	555	787	P	03	DRAFT ASSIGN	560	0	560
024	26JAN 165	0 27JAN	0038		0134		YYC	YYZ	0	320	P	03	DPG DP	17	0	0
025	26JAN 175							YYZ		320	P	03	PAY PROTECT	223	0	223
026	26JAN 184	4 27JAN	0023	26JAN	0134	0134	YYC	YYZ	219	320	P	03	REASSIGN DP	223	0	0
027	27JAN 003	0 27JAN	0130	27JAN	0472	0472	yyz	YOW	0	320	P		PAY PROTECT	60	0	60
028	27JAN 140	0 27JAN	1507	27JAN	0455		YOW	YYZ	0	320	P	03	PAY PROTECT	67	0	67
029	27JAN 171	0 27JAN	1813	27JAN	0460		yyz	YOW	0	EMJ	P	03	PAY PROTECT	63	0	63
030	27JAN 185	5 27JAN	2122	27JAN	0171	0171	YOW	YYC	0	EMJ	P	03	PAY PROTECT	267	0	267
031	27JAN 220	8 28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	P	03	DP	255	0	0
					TO	TAL M	INUT	ES	4841							5385
						11111			1011							3303

				T	т. т	C II m	т,	NI IP	мαо	n m	т () N				
TNDY	ACT	TAT													V_MTNI	UTES
INDA	DEPARTURE	ARRIVA							MINS		TAT		CD		NITE	
	DATE TIME		TIME I			NBR	SIN .	SIN	HIND		Ini	CD	CD	DAI	MIIL	TOTAL
001	01JAN 1827						VVC	VIII.	239	320	p	03		245	0	245
002	02JAN 1249				1565			YYC		320			DPG	23	0	23
003	02JAN 1349							CUN		320			DEADHEAD	135	0	135
004	02JAN 1912									320		03		361	0	361
005	03JAN 1620							YVR		320		03		90	Õ	90
006	03JAN 1800									320		03		158	Ō	158
007	04JAN 1226							YYZ		320		03		142	ō	142
008	04JAN 1818	04JAN	2034	04JAN	1155	1155				321		03		256	Ō	256
009	05JAN 1830				0578			LAX		320		03	DPG	41	0	41
010	05JAN 1948	05JAN	2207	05JAN	0578	0578	YYC	LAX	199	320	P	03		199	0	199
011	06JAN 1738	06JAN	2022	06JAN	0557		LAX	YVR	164	320	P	03		164	0	164
012	06JAN 2129	07JAN	0002	06JAN	0254	0254	YVR	YYC	93	320	P	03		93	0	93
013	07JAN 1829	08JAN	0013	07JAN	0134		YYC	YYZ	224	320	P	03		224	0	224
014	08JAN 0123	08JAN	0212	08JAN	0472	0472	YYZ	YOW	49	320	P	03		60	0	60
015	08JAN 1602	08JAN	1822	08JAN	0167		YOW	YYC	260	EMJ	P	03		267	0	267
016	08JAN 1911	09JAN	0053	08JAN	0124	0124	YYC	YOW	222	EMJ	P	03		232	0	232
017	09JAN 1609	09JAN	1848	09JAN	0167		YOW	YYC	279	EMJ	P	03		279	0	279
018	09JAN 1931	10JAN	0115	09JAN	0124	0124	YYC	YOW	224	EMJ	P	03		232	0	232
019	10JAN 1700				0145			YYC		320	P	03	DPG	3	0	3
020	10JAN 1805	10JAN	1903	10JAN	0463		YOW	YYZ	58	320	P	03		67	0	67
021	10JAN 2204	11JAN	0009	10JAN	0145	0145	YYZ	YYC	245	321	P	03		254	0	254
022	17JAN 1314									787			DRAFT ASSIGN	620	0	620
023	19JAN 1619									787			DRAFT ASSIGN	560	0	560
024	26JAN 1650				0134			YYZ		320			DPG DP	17	0	0
025	26JAN 1750							YYZ		320			PAY PROTECT	223	0	223
026	26JAN 1844									320			REASSIGN DP		0	0
027	27JAN 0030									320			PAY PROTECT	60	0	60
028	27JAN 1400							YYZ		320			PAY PROTECT	67	0	67
029	27JAN 1710							YOW		EMJ			PAY PROTECT	63	0	63
030	27JAN 1855								_	EMJ			PAY PROTECT	267	0	267
031	27JAN 2208	28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	P	03	DP	255	0	0
					-	max	*****		40.43							
					TO	TAL M	INUT	ES	4841							5385

DESCRIPTION OPTIONS

- ♦ DEADHEAD
- ♦ DPG Duty Period Guarantee
 - When more minutes are owed vs what was flown (i.e. operated a YYZ-YOW turn only = 124 min total. Daily min is 4 hrs/240 min ∴ DPG would be 116 min
- ♦ DRAFT ASSIGN
- **♦ PAY PROTECT**
- **♦ REASIGN**
- **♦ SICKNESS**
- - Similar to the above DPG, but with regards to the whole trip/pairing.
- ♦ UNION RELEASE
- **♦ VACATION**

CODE OPTIONS

- ♦DD Draft Protection
- ♦DO Pairing Overlap
- ♦DP Reassignment Protection
- ♦DT Pairing during training

 INDX				8	SKED I	LT :	END I		ARR	FLT I	EQP I	EMP		DESC ACTN	PAY		ES
			DATE				NBR	J111 .	JIN .	AINS		ını	CD	CD	DRI N		UIAL
001					01JAN			YYC	YUL.	239	320	р	03		245	0	245
002			03JAN			1565			YYC		320			DPG	23	ō	23
003					02JAN				CUN		320			DEADHEAD	135	ō	135
004	02JAN	1912	03JAN	0013	02JAN	1565	1565	CUN	YYC		320		03		361	0	361
005	03JAN	1620	03JAN	1649	03JAN	0221		YYC	YVR	89	320	P	03		90	0	90
006	03JAN	1800	03JAN	2237	03JAN	0296	0296	YVR	YWG	157	320	P	03		158	0	158
007	04JAN	1226	04JAN	1548	04JAN	0266		YWG	YYZ	142	320	P	03		142	0	142
008	04JAN	1818	04JAN	2034	04JAN	1155	1155	YYZ	YYC	256	321	P	03		256	0	256
009	05JAN	1830	05JAN	2222		0578		YYC	LAX	0	320	P	03	DPG	41	0	41
010	05JAN	1948	05JAN	2207	05JAN	0578	0578	YYC	LAX	199	320	P	03		199	0	199
011	06JAN	1738	06JAN	2022	06JAN	0557		LAX	YVR	164	320	P	03		164	0	164
012	06JAN	2129	07JAN	0002	06JAN	0254	0254	YVR	YYC	93	320	P	03		93	0	93
013	07JAN	1829	08JAN	0013	07JAN	0134		YYC	YYZ	224	320	P	03		224	0	224
014					08JAN		0472	YYZ	YOW	49	320	P	03		60	0	60
015	08JAN	1602	08JAN	1822	08JAN	0167		YOW	YYC	260	EMJ	P	03		267	0	267
016	08JAN	1911	09JAN	0053	08JAN	0124	0124	YYC	YOW	222	EMJ	P	03		232	0	232
017	09JAN	1609	09JAN	1848	09JAN	0167		YOW	YYC	279	EMJ	P	03		279	0	279
018					09JAN		0124	YYC	YOW		EMJ		03		232	0	232
019			11JAN			0145			YYC		320			DPG	3	0	3
020					10JAN				YYZ		320		03		67	0	67
021					10JAN						321		03		254	0	254
022					17JAN						787			DRAFT ASSIGN	620	0	620
023					19JAN		0010				787			DRAFT ASSIGN	560	0	560
024			27JAN			0134			YYZ		320			DPG DP	17	0	0
025					26JAN				YYZ		320			PAY PROTECT	223	0	223
026					26JAN						320			REASSIGN DP	223	0	0
027					27JAN		0472				320			PAY PROTECT	60	0	60
028					27JAN				YYZ		320			PAY PROTECT	67	0	67
029					27JAN				YOW		EMJ			PAY PROTECT	63	0	63
030					27JAN						EMJ			PAY PROTECT	267	0	267
031	27JAN	2208	28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	Р	03	DP	255	0	0
						TO	TAL M	INUTI	ES .	4841							5385

CROSS REFERENCING AWARD TO PAY

DATE	EQP	DH	FLTNO	DEP	ARV	DAY	NIGHT TOTA	L TDUTY	LAYOVER	MLS ON BRD	ALL
Jan 1	320		186	YYC 18:25	YUL 00:30	405	405	520	1240		
									She	raton Montreal Air	port
Jan 2		ZX	1820	YUL 13:25	CUN 16:55	215	215				
Jan 2	319		1565	YYC 18:55	YYC 23:55	600	600	1245		PP	
						030	030	-			
								DPG			
	BLOC	CK	1005		DPG	- 030	030	1805	(INC -?5.0	5CICO) Total All-?	46.69
	TAFB	3	3045		TOTAL	- 125	0 1250		•		

```
DEP ARR FLT
                                                     EQP EMP SVC DESC
                                                                          ACTN ---PAY-MINUTES---
INDX ----- SKED
                               FLT
                                    END
                          DEP
                               NBR
                                    FLT
                                         STN STN MINS
                                                          STAT CD
                                                                            CD
                                                                                 DAY NITE
                                                                                           TOTAL
                    TIME DATE
                                    NBR
    01JAN 1827 02JAN 0026 01JAN 0186 0186 YYC YUL
001
                                                                                 235
                                                                                              235
002
    02JAN 1249 03JAN 0028
                                1565
                                          CUN YYC
                                                     0 320 P
                                                              03 DPG
                                                                                  23
                                                                                               23
    02JAN 1349 02JAN 1706 02JAN 1820
                                          YUL CUN
                                                     0 320 P
                                                                                 135
                                                                                              135
003
                                                              03 DEADHEAD
    02JAN 1912 03JAN 0013 02JAN 1565 1565 CUN YYC
004
                                                                                 361
                                                                                              363
```

→DPG – Duty Period Guarantee – When more minutes are owed vs what was flown (i.e. operated a YYZ-YOW turn only = 124 min total. Daily min is 4 hrs/240 min ∴ DPG would be 116 min)

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ENSURING PAY PROTECTION VS REASSIGNMENT PAY

DATE E	QP DH	FLTNO	DEP		ARV	DAY	NIGHT	TOTAL	TDUTY	LAYOVER	MLS ON BRD	ALL
Jan 26	320	134 YYC	17:50	YYZ	23:33	343		343		1240		
Jan 26	320	472 YYZ	00.30	YOW	0:1:30	100		100	655	1115		
										Ottawa	Marriott	
Jan 27	320	455 YOV	V 14:00	YYZ	15:07	107		107				
Jan 27	E90	460 YYZ	17:10	YOW	/ 18:13	103		103				
Jan 27	320	171 YOV	V 18:55	YYC	21:22	427		427	1037			PP
В	BLOCK	1120							1732	(INC -?5.05CIC	O) Total All-?	115.43
Т	AFB	2847			TOTAL	- 112	0	1120		•	,	

Pay Protection - 11:20 x 60 min = $\frac{680 \text{ min}}{100 \text{ Reassignment}} = \frac{17 + 223 + 255}{100 \text{ min}} = \frac{11 + 223}{100 \text{ mi$

					F	LIG	нт	I N	F O	RM	ΑТ	Ι 0	N -						
INDX		ACT	UAL		SKED	FLT	END	DEP .	ARR	FLT	EQP	EMP	SVC	DES	SC AC	'TN	PA	Y-MIN	JTES
	DEPAR	TURE	ARRIV	AL	DEP	NBR	FLT	STN	STN	MINS	S	TAT	CD		C	!D	DAY	NITE	TOTAL
	DATE :	PIME	DATE 1	PIME	DATE		NBR												
024			27JAN										03	DPG		DP	17	0	0
025	26JAN	1750	26JAN	2333	26JAN	0134		YYC	YYZ	0	320	P	03	PAY	PROTECT	1	223	0	223
026	26JAN	1844	27JAN	0023	26JAN	0134	0134	YYC	YYZ	219	320	P	03	REAS	SSIGN	DP	223	0	0
027	27JAN	0030	27JAN	0130	27JAN	0472	0472	YYZ	YOW	0 1	320	P	03	PAY	PROTECT	2	60	0	60
028	27JAN	1400	27JAN	1507	27JAN	0455		YOW	YYZ	0	320	P	03	PAY	PROTECT		67	0	67
029	27JAN	1710	27JAN	1813	27JAN	0460		YYZ	YOW	0 1	EMJ	P	03	PAY	PROTECT		63	0	63
030	27JAN	1855	27JAN	2122	27JAN	0171	0171	YOW	YYC	. 0	EMJ	P	03	PAY	PROTECT	2	267	0	267
031	27JAN	2208	28JAN	0010	27JAN	1165	1165	YYZ	YYC	242	321	P	03			DP	255	0	0

FLIGHT DUTY CREDITS

SEQ#099999 AIR CANADA CABIN PERSONNEL - DETAIL TIME/PAY SUMMARY PAGE 2 , 2016 JANUARY 012345 NAME BLOCK- XXXX OUAL - PURSER BID - PURSER GROUP-BASE - XXXXXXX INDX PAY PAY EQP -----BASIC------ -----PREMIUMS------VALUE--PAY AE RATE AMOUNT PURSER OVERSEAS LANGUAGE STAT SVC NIGHT @0.00000 @0.00000 MIN @0.00000 MIN @0.00000 MIN DAYS 245 001 03 320 1.03883 254.51 1.03883 23.89 002 P 03 320 23 003 03 320 135 1.03883 140.24 1.03883 375.02 004 03 320 361 005 03 320 90 1.03883 93.49 006 03 320 1.03883 164.14 158 03 320 142 1.03883 147.51 007 1.07783 275.92 008 03 321 256 1.03883 42.59 009 03 320 41 010 03 320 199 1.03883 206.73 170.37 011 P 0.3 320 164 1.03883 1.03883 96.61 012 03 320 93 1.03883 013 03 320 224 232.70 014 03 320 60 1.03883 62.33 015 03 EMJ 267 1.03883 277.37 016 0.3 232 1.03883 241.01 EMJ1.03883 289.83 017 03 EMJ 279 232 1.03883 241.01 018 0.3 EMJ019 3 1.03883 3.12 03 320 1.03883 69.60 020 03 320 67 021 03 321 1.07783 273.77 P 254 022 1.23750 03 787 620 767.25 023 03 787 1.23750 693.00 560 025 03 320 223 1.03883 231.66 027 60 1.03883 62.33 03 320 1.03883 028 03 320 67 69.60 63 1.03883 65.45 029 03 EMJ 030 03 EMJ 267 1.03883 277.37 TOTAL 5848.42 5848.42

18

5848.42

FLIGHT DUTY CREDIT TOTAL

Air Canada Mainline

5.02 FLIGHT ATTENDANT

YEARS OF SERVICE	Effective April 1, 2016	Effective April 1, 2018	Effective April 1, 2017	Effective April 1, 2018	Effective April 1, 2019	Effective April 1, 2020	Effective April 1, 2021	Effective April 1, 2022	Effective April 1, 2023	Effective April 1, 2024
0 - 12 Months	\$25.13	\$25.63	\$26.14	\$26.66	\$27.19	\$27.73	\$28.28	\$28.85	\$29.43	\$30.02
13 - 18 months	\$26.28	\$26.81	\$27.35	\$27.90	\$28.46	\$29.03	\$29.61	\$30.20	\$30.80	\$31.42
19 - 24 months	\$27.42	\$27.97	\$28.53	\$29.10	\$29.68	\$30.27	\$30.88	\$31.50	\$32.13	\$32.77
26 - 30 months	\$28.58	\$29.15	\$29.73	\$30.32	\$30.93	\$31.55	\$32.18	\$32.82	\$33.48	\$34.15
31 - 38 months	\$30.68	\$31.29	\$31.92	\$32.56	\$33.21	\$33.87	\$34.55	\$35.24	\$35.94	\$36.66
37 - 42 months	\$35.98	\$36.70	\$37.43	\$38.18	\$38.94	\$39.72	\$40.51	\$41.32	\$42.15	\$42.99
43 - 48 months	\$38.15	\$38.91	\$39.69	\$40.48	\$41.29	\$42.12	\$42.96	\$43.82	\$44.70	\$45.59
49 - 64 months	\$39.38	\$40.17	\$40.97	\$41.79	\$42.63	\$43.48	\$44.35	\$45.24	\$46.14	\$47.06
66 - 80 months	\$40.74	\$41.55	\$42.38	\$43.23	\$44.09	\$44.97	\$45.87	\$46.79	\$47.73	\$48.68
8th year	\$43.93	\$44.81	\$45.71	\$46.62	\$47.55	\$48.50	\$49.47	\$50.46	\$51.47	\$52.50
7th year	\$46.02	\$46.94	\$47.88	\$48.84	\$49.82	\$50.82	\$51.84	\$52.88	\$53.94	\$55.02
8th year	\$48.07	\$49.03	\$50.01	\$51.01	\$52.03	\$53.07	\$54.13	\$55.21	\$56.31	\$57.44
9th year	\$50.50	\$51.51	\$52.54	\$53.59	\$54.66	\$55.75	\$56.87	\$58.01	\$59.17	\$60.35
10th year	\$52.76	\$53.82	\$54.90	\$56.00	\$57.12	\$58.26	\$59.43	\$60.62	\$61.83	\$63.07

5.03 ASSISTANT PURSER

YEARS OF SERVICE	Effective April 1, 2016	Effective April 1, 2016	Effective April 1, 2017	Effective April 1, 2018	Effective April 1, 2019	Effective April 1, 2020	Effective April 1, 2021	Effective April 1, 2022	Effective April 1, 2023	Effective April 1, 2024
l (1st year)	\$53.09	\$54.15	\$55.23	\$56.33	\$57.46	\$58.61	\$59.78	\$60.98	\$62.20	\$63.44
II (2nd year)	\$54.16	\$55.24	\$56.34	\$57.47	\$58.62	\$59.79	\$60.99	\$62.21	\$63.45	\$64.72
III (3rd year)	\$56.95	\$58.09	\$59.25	\$60.44	\$61.65	\$62.88	\$64.14	\$65.42	\$66.73	\$68.06

NOTE: The above wage scale will apply to Assistant Purser employees operating as a Flight Attendant on a month to month basis.

AC PAY RATES

5.04 PURSER E175, E190, A319, A320

YEARS OF SERVICE	Effective April 1, 2016	Effective April 1, 2018	Effective April 1, 2017	Effective April 1, 2018	Effective April 1, 2019	Effective April 1, 2020	Effective April 1, 2021	Effective April 1, 2022	Effective April 1, 2023	Effective April 1, 2024
I (1st year)	\$53.73	\$54.80	\$55.90	\$57.02	\$58.16	\$59.32	\$60.51	\$61.72	\$62.95	\$64.21
II (2nd year)	\$57.99	\$59.15	\$60.33	\$61.54	\$62.77	\$64.03	\$65.31	\$66.62	\$67.95	\$69.31
III (3rd year)	\$61.11	\$62.33	\$63.58	\$64.85	\$66.15	\$67.47	\$68.82	\$70.20	\$71.60	\$73.03

5.04.01 PURSER A321

YEARS O		Effective April 1, 2016	Effective April 1, 2017	Effective April 1, 2018	Effective April 1, 2019	Effective April 1, 2020	Effective April 1, 2021	Effective April 1, 2022	Effective April 1, 2023	Effective April 1, 2024
	\$63.40	\$64.67	\$65.96	\$67.28	\$68.63	\$70.00	\$71.40	\$72.83	\$74.29	\$75.78

5.04.01.01 In the event the Company decides to use this aircraft on overseas flights, the parties will meet to discuss the wage rates for A321 aircraft on overseas operations.

5.04.02 PURSER B767, B787, A330, B777 only if two Purser's operating the flight.

YEA O SER	₩.	April 1, 2016	April 1, 2018	Effective April 1, 2017	Effective April 1, 2018	Effective April 1, 2019	Effective April 1, 2020	Effective April 1, 2021	Effective April 1, 2022	Effective April 1, 2023	April 1, 2024
		\$70.21	\$71.61	\$73.04	\$74.50	\$75.99	\$77.51	\$79.06	\$80.64	\$82.25	\$83.90

5.05 PURSER B787, B777

١	YEARS OF SERVICE	Effective April 1, 2016		April 1,		Effective April 1, 2019					Effective April 1, 2024
		\$72.79	\$74.25	\$75.74	\$77.25	\$78.80	\$80.38	\$81.99	\$83.63	\$85.30	\$87.01

ROUGE PAY RATES

Air Canada rouge

ARTICLE 5 - RATES OF PAY

L55.05.01 Employees shall be paid in accordance with the following graduated wage scale following the successful completion of initial training:

				Hourly	Rate			
Years of Service	April 1, 2015 through March 31, 2018	April 1, 2018	April 1, 2019	April 1, 2020	April 1, 2021	April 1, 2022	April 1, 2023	April 1, 2024
0 – 1	\$22.99	\$23.45	\$23.92	\$24.40	\$24.89	\$25.39	\$25.90	\$26.42
2	\$24.04	\$24.52	\$25.01	\$25.51	\$26.02	\$26.54	\$27.07	\$27.61
3	\$26.15	\$26.67	\$27.20	\$27.74	\$28.29	\$28.86	\$29.44	\$30.03
4	\$32.92	\$33.58	\$34.25	\$34.94	\$35.64	\$36.35	\$37.08	\$37.82
5	\$36.03	\$38.75	\$37.49	\$38.24	\$39.00	\$39.78	\$40.58	\$41.39

Correlation between Flight Information and Flight Duty Credits

				F	LI	G H T	I	ΝF	ORM	AT	I	O N ·				
INDX		CTUAL		SKED	FLT	END	DEP	ARR	FLT	EQP	EMP	SVC DESC	ACTN	PA	JAIM-Y	TES
	DEPARTUR	RE ARRIV	AL	DEP	NBR	FLT	STN	STN	MINS	S	TAT	CD	CD	DAY	NITE	TOTAL
	DATE TIN	ME DATE	TIME	DATE		NBR										
001	01JAN 18	327 02JAN	0026	01JAN	0186	0186	YYC	YUI	239	320	P	03		245	0	245
002	02JAN 12	49 03JAN	0028		1565		CUN	YYC	: 0	320	P	03 DPG		23	0	23
003	02JAN 13	349 02JAN	1706	02JAN	1820		YUL	CUN	1 0	320	P	03 DEADHEAD		135	0	135
004	02JAN 19	12 03JAN	0013	02JAN	1565	1565	CUN	YYC	361	320	P	03		361	0	361

			- F L I C								
INDX PAY P	AY EQP		-BASIC				P	REMIU	MS		
VALUE											
STAT S	VC	PAY AE	RATE	AMOUNT	PURSER	OVERSE	AS	LAN	GUAGE	N	IGHT
		MIN DAY	S		0.00000	@0.000	00	MIN	00.000	00 MIN	@0.00000
001 P	03 320	245	1.03883	254.51	<mark>L</mark>						
002 P	03 320	23	1.03883	23.89)						
003 P	03 320	135	1.03883	140.24	<u>1</u>						
004 P	03 320	361	1.03883	375.02	2						
021 P 0	3 321	254 1.	.07783 2	73.77							
	3 787			67.25							
	3 787			93.00							
	3 320			31.66							
027 P 0	3 320	60 1	.03883	62.33							
028 P 0	3 320	67 1	.03883	69.60							
	3 EMJ			65.45							
	3 EMJ	267 1.		77.37							
TOTAL			584	8.42							5848.42
ı						FLIGHT	DUT	Y CRE	DIT TOT	AL	5848.42

FLIGHT DUTY CREDITS - RESERVES & MMG

INDXACTUAL SKED FLT END DEP ARR FLT EQP EMP SVC DESC ACTNPAY-MINUTES
DEPARTURE ARRIVAL DEP NBR FLT STN STN MINS STAT CD CD DAY NITE TOTAL
DATE TIME DATE TIME DATE NBR
001 01APR 0001 03APR 2400 YYC YYC 0 P 03 VACATION 525 0 525
002 16APR 1215 16APR 1926 0220 YVR YYC 0 320 P 03 DPG 59 0 59
003 16APR 1408 16APR 1458 16APR 0217 YYC YVR 110 320 P 03 110 0 110
004 16APR 1604 16APR 1926 16APR 0220 0220 YVR YYC
005 22APR 0001 24APR 2400 22APR YYC YYC 0 P 03 SICKNESS 0 0 0
TOTAL MINUTES 110 765
INDX PAY PAY EQPBASICPREMIUMS
STAT SVC PAY AE RATE AMOUNT PURSER OVERSEAS LANGUAGE NIGHT
MIN DAYS @0.00000 @0.00000 MIN @0.00000 MIN @0.00000
001 P 03 525 1.01850 534.71
002 P 03 320 59 1.01850 60.09
003 P 03 320 110 1.01850 112.04
004 P 03 320 71 1.01850 72.31
005 P 03 3 158.84 476.52
MOMPAY 1055 65
TOTAL 1255.67
MINIMUM GUARANTEE ADJUSTMENT
MINUTES AMOUNT
BASIC MINIMUM GUARANTEE (75.00 HRS) 4500
REDUCED MINIMUM GUARANTEE CALCULATION
(27 PAYROLL DAYS / 30 TOTAL BLOCK DAYS)
REDUCED MINIMUM GUARANTEE 4050
TOTAL PAY MINUTES 765
MINIMUM GUARANTEE ADJUSTMENT 3285
PAY-STAT SVC EQP FACTOR RATE MG-MIN
P 03 1.01850 3285 3345.77
TOTAL MINIMUM GUARANTEE ADJ 3345.77
FLIGHT DUTY CREDIT TOTAL 4601.44

 $^{4500 \, \}text{min} \div 30 \, \text{days} = 150 \, \text{min} \times 27 \, \text{days} = 4050 \, \text{min}$

GROUND DUTY CREDITS

	DUTY CREDITS	
START-DATE STATUS SVC EQP DESCRIPTION	PAY-STAT SVC PAY-MIN RATE FACTOR AMOUNT P 03 25 1.23750 050 15.47	
17JAN P 03 787 DRAFT PREM 19JAN P 03 787 DRAFT PREM	P 03 620 1.23750 050 383.63 P 03 560 1.23750 050 346.50	
130AN P 03 707 DRAFT FREM	1 03 300 1.23730 030 340.30	
	GROUND DUTY CREDIT TOTAL	745.60
		6594.02

GROUND DUTY CREDIT DESCRIPTION OPTIONS

- **♦DRAFT PREM**
- **♦PRE-POST CR**
- **♦SVCE TO PSGR**
- ♦ Training Credits
 - RECURRENT TR
 - TRAVEL PAY
 - TRNG-DAYOFF
- ♦Other ground duty

GROUND DUTY CREDITS

					F	LIG	нт	ΙN	F C	RM	АТ	I O	N -					
INDX		-ACTU	JAL		SKED	FLT	END	DEP .	ARR	FLT	EQP	EMP	SVC	DESC	ACTN	PA	JAIN-A	JTES
	DEPART	URE	ARRIVA	ΛL	DEP	NBR	FLT	STN	STN	MINS	5	TAT	CD		CD	DAY	NITE	TOTAL
	DATE T	IME D	DATE T	PIME	DATE		NBR											
022	17JAN	1314	18JAN	1338	17JAN	0009	0009	YYC	NRT	564	787	7 P	03	DRAFT	ASSIGN	620	0	620
023	19JAN	1619	19JAN	1034	19JAN	0010	0010	NRT	YYC	555	787	7 P	03	DRAFT	ASSIGN	560	0	560

				- G R O U N D	DUTY	(RED	ITS-				
MISC-INFO					PAY-INFO							
START-DATE	STATUS	SVC	EQP	DESCRIPTION	PAY-STAT	SVC	PAY-MIN	RATE	FACTOR	AMOUNT		
17JAN	P	03	787	PRE-POST CR	P	03	25	1.23750	050	15.47		
17JAN	P	03	787	DRAFT PREM	P	03	620	1.23750	050	383.63		
19JAN	P	03	787	DRAFT PREM	P	03	560	1.23750	050	346.50		

Correlation between Flight Duty Credits, Ground Duty Credit & Grand Total

	 K PAY							C R E D				
VALU	JE											
	STAT	SVC		PAY A	AE RATE	AMOUNT	PURSER	OVERSEAS	LANG	UAGE	NIGHT	
				MIN DA	AYS		0.00000	0.00000	MIN @	0.00000	MIN @0.00000	
025	P	03	320	223	1.03883	231.6	6					
027	P	03	320	60	1.03883	62.3	3					
028	P	03	320	67	1.03883	69.6	0					
029	P	03	EMJ	63	1.03883	65.4	5					
030	P	03	EMJ	267	1.03883	277.3	7					
TOT	ΛL					5848.42						5848.42
								FLIG	HT DUT	Y CREDIT	r TOTAL	5848.42

MISC-INFO	Р	AY-INFO	
START-DATE STATUS SVC EQP DESCRIPTION	PAY-STAT SVC PAY-	MIN RATE FACTOR AMOUNT	
17JAN P 03 787 PRE-POST CR	P 03 25	1.23750 050 15.47	
17JAN P 03 787 DRAFT PREM	P 03 620	1.23750 050 383.63	
19JAN P 03 787 DRAFT PREM	P 03 560	1.23750 050 346.50	
	G	ROUND DUTY CREDIT TOTAL	745.60
	G	RAND TOTAL PAY	6594.02

CREW CYCLE EXPENSES

- As per our collective agreement, you can go back up to <u>12 months</u> to review your expenses and eclaim or grieve any discrepancies.
- Published pairings could have incorrect expenses. The collective agreement rules will be what holds up . . Be mindful during bidding.

* * * * * *	* * * * *	* * *	CREW	СУСІ	EEXPEN	SES *	* * * * * *	* * * * * *
DATE		MEAL	ENTITLEM	ENT	CI-CO	TRNSPRT	N TOTAL	VALUE
	В	L	D	S	N			
02APR	15.31	17.35		8.98	5.05		46.69	
03APR			34.37		5.05		39.42	
04APR	15.31	17.35	34.37	8.98			76.01	
05APR					5.05		5.05	
06APR	20.07	22.70	34.37	11.72			88.86	
08APR	15.31	17.35	34.37	8.98	5.05		81.06	
09APR	15.31	17.35	34.37	*	5.05		72.08	
10APR	15.31	17.35	34.37	*	5.05		72.08	
18APR			62.92	16.75	5.05		84.72	
19APR	28.00	32.16					60.16	
27APR	15.31	17.35	34.37	8.98	5.05		81.06	
TOTAL	139.93	158.96	303.51	64.39	0.00 40.40	0.00	707.19	707.19
* INDICATE	S CREW ME	ALS WERE	BOARDED	OR TRANS	PORTATION PROV	IDED		

CREW CYCLE EXPENSES RULES

DOMESTIC:

♦ You must flight the WHOLE meal period to be entitled to the allowance

MEAL	TIME	AMOUNT
BREAKFAST	800 - 930	\$ 15.31
LUNCH	1230 - 1330	\$ 17.35
DINNER	1800 - 1830	\$ 34.37
SNACK	2300 - 0100	\$ 8.98

Amounts affective as of April 1st, 2016

Previous amounts:

Sept. 1st to Nov. 30th, 2015: B - \$14.72, L - \$16.68, D - \$33.04, S - \$8.63 Dec. 1st, 2015 to Mar. 31st, 2016: B - \$15.01, L - \$17.01, D - \$33.70, S - \$8.80

DOMESTIC:

NOTE: EXAMPLE IS A YYC BASED 4 DAY PAIRING

INDX	ACT	JAL	SKED	FLT :	END	DEP .	ARR	FLT	EQP	EMP	SVC	DESC	ACTN	PA	Y-MIN	JTES
	DEPARTURE	ARRIVAL	DEP	NBR I	FLT	STN	STN	MINS	5	TAT	CD		CD	DAY	NITE	TOTAL
	DATE TIME I	DATE TIN	ME DATE	1	NBR											
013	07APR 1829	08APR 00	013 07APR	0134		YYC	YYZ	224	320) P	03			224	0	224
014	08APR 0123	08APR 02	212 08APR	0472	0472	YYZ	YOW	49	320) P	03			60	0	60
015	08APR 1602	08APR 18	322 08APR	0167		YOW	YYC	260	EMJ	JР	03			267	0	267
016	08APR 1911	09APR 00	053 08APR	0124	0124	YYC	YOW	222	EMJ	JР	03			232	0	232
017	09APR 1609	09APR 18	848 09APR	0167		YOW	YYC	279	EMJ	JР	03			279	0	279
018	09APR 1931	10APR 01	115 09APR	0124	0124	YYC	YOW	224	EMJ	JР	03			232	0	232
019	10APR 1700	11APR 00	024	0145		YYZ	YYC	: 0	320) P	03	DPG		3	0	3
020	10APR 1805	10APR 19	903 10APR	0463		YOW	YYZ	58	320) P	03			67	0	67
021	10APR 2204	11APR 00	009 10APR	0145	0145	YYZ	YYC	245	321	l P	03			254	0	254

* * * * * *	* * * * *	* * *	CREW	CYCL	E E X	PENSES	* * * * * * * * *	* * * * *
DATE		MEAL	ENTITLEME	NT		CI-CO TRNSP	RTN TOTAL	VALUE
	В	L	D	S	N			
08APR	15.31	17.35	34.37	8.98		5.05	81.06	
09APR		17.35	34.37	*		5.05	57.04	
10APR	15.31	17.35	34.37	*		5.05	72.08	

* Boarded Meal

MEAL	TIME	AMOUNT
D	1800 - 1830	\$ 34.37
S	2300 - 0100	\$ 8.98

♦CI-CO = Check-in and Check-out allowance is \$5.05 per layover - For Tipping

CREW CYCLE EXPENSES RULES

US/TRANSBOARDER:

♦ Rates are posted each month via Aeronet:

In-Flight Service > Crew Scheduling & Planning > Bidding Tools & Information > Meal Allowances

			A FLIGHT						
	SEPT	EMBER 2	016 MEAL	ALLOW	ANCES				
			_			NE	W ALLOY	VANCE	
ountry	Location	Previous Allowance	Adjustment *	% Change	Breakfast	Lunch	Dinner	Snack	Total
E	Dubai (DXB)	\$219.76	\$0.00	0.0%	\$37.45	\$60.76	\$92.58	\$28,97	\$219.76
R	Buenos Aires (EZE)	\$76.01	\$0.00	0.0%	\$15.31	\$17.35	\$34.37	\$8.98	\$76.01
U	Brisbane (BNE)	\$183.72	\$0.50	0.3%	\$30.74	\$54.96	\$75.28	\$22,24	\$184.22
U	Sydney (SYD)	\$219.73	\$0.00	0.0%	\$43.92	\$50.51	\$98.91	\$26.39	\$219.73
8	Barbados (BGI)	\$218.07	\$0.00	0.0%	\$43.62	\$50.16	\$98.12	\$26.17	\$218.07
ΙE	Brussels (BRU)	\$143.99	\$0.00	0.0%	\$28.79	\$33.12	\$64.82	\$17.26	\$143.99
R	Sao Paulo (GRU)/Rio de Janeiro (GIG)	\$151.79	\$12.60	8.3%	\$32.20	\$41.16	\$68.52	\$22.51	\$164.39
A	Canada	\$76.01	\$0.00	0.0%	\$15.31	\$17.35	\$34.37	\$8.98	\$76.01
Н	Zurich (ZRH)/Geneva (GVA)	\$212.77	\$0.00	0.0%	\$42.56	\$48.89	\$95.81	\$25.51	\$212.77
L	Santiago (SCL)	\$114.93	\$0.00	0.0%	\$23.99	\$27.35	\$50.31	\$13.28	\$114.93
:N	Beijing (PEK)	\$246.75	\$0.00	0.0%	\$49.35	\$56.76	\$111.02	\$29.62	\$246.75
N	Shanghai (PVG)	\$236.16	\$0.00	0.0%	\$47.24	\$54.30	\$106.29	\$28.33	\$236.16
0	Bogota (BOG)	\$82.90	\$0.00	0.0%	\$16.59	\$19.08	\$37.29	\$9.94	\$82,90
R	San Jose (SJO)	\$141.03	\$0.00	0.0%	\$22.13	\$37.70	\$64.03	\$17.17	\$141.03
CU	Havana (HAV)	\$96.91	\$0.00	0.0%	\$19.58	\$22.14	\$43,76	\$11.43	\$96.91
U	Varadero (VRA)/Santa Clara (SNU)	Bracelet Pro		0.0%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Z	Prague (PRG)	\$138.12	\$0.00	0.0%	\$27.99	\$31.92	\$60.75	\$17.46	\$138.12
XE	Frankfurt (FRA)/Munich (MUC)	\$178.05	\$0.00	0.0%	\$35.61	\$40.98	\$80.10	\$21.36	\$178.05
K.	Copenhagen (CPH)	\$169.01	\$0.00	0.0%	\$33.32	\$38.67	\$78.02	\$19.00	\$169.01
00	Punta Cana (PU3)	Bracelet Pro	vided	0.0%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
8	Madrid (MAD)/Barcelona (BCN)	\$152.51	\$0.00	0.0%	\$30.50	\$35.06	\$68.66	\$18.29	\$152.51
R	Paris (CDG)/Lyon (LYS)/Nice (NCE)	\$166.94	\$0.00	0.0%	\$33.39	\$38.40	\$75.08	\$20.07	\$166.94
38	Edinburgh (EDI)/Glasgow (GLA)	\$113.27	-\$3.53	-3.1%	\$19.65	\$32.25	\$49.45	\$8.39	\$109.74
58	London (LHR)/Gatwick (LGW)	\$182.81	-\$9.39	-5.1%	\$33.70	\$39.53	\$81.92	\$18.27	\$173.42
38	Manchester (MAN)	\$128.64	-\$8.36	-6.5%	\$23.65	\$27.49	\$55.79	\$13.35	\$120.28
SR.	Athens (ATH)	\$243.08	\$0.00	0.0%	\$47.96	\$55,64	\$111.97	\$27.51	\$243.08
ik.	Hong Kong (HKG)/Singapore* (SIN/QPG)	\$236,44	-\$13.71	-5.8%	\$43.85	\$50.95	\$103.04	\$24,89	\$222.73
HU	Budapest (BUD)	\$131.03	\$0.00	0.0%	\$26.22	\$30.15	\$58.97	\$15.69	\$131.03
E	Dublin (DUB)	\$147,03	\$0.00	0.0%	\$29.41	\$33.82	\$66.17	\$17.63	\$147.03
L	Tel Aviv (TLV)	\$181.16	\$0.00	0.0%	\$32.05	\$49.33	\$72.97	\$26.81	\$181.16
N	Delhi (DEL)	\$197.52	\$0.00	0.0%	\$40.22	\$55.89	\$74.19	\$27.22	\$197.52
T	Rome (FCO)/Milan (MXP)/Venice (VCE)	\$140.38	\$0.00	0.0%	\$28.07	\$32.29	\$63.18	\$16.84	\$140.38
M	Montego Bay (MBJ)	Bracelet Pro		0.0%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
M	Jamaica - Other	5124.74	\$0.00	0.0%	\$25.07	\$28.59	\$56.23	\$14.85	\$124.74
P	Narita (NRT)/Haneda (HND)/Osaka (KIX)	\$157.95	\$7.20	4.6%	\$33.07	\$37.99	\$74.29	\$19.80	\$165.15
CR	Seoul (ICN)	\$237.85	\$0.00	0.0%	\$47.56	\$54.73	\$107.04	\$28.52	\$237.85
4R	Casablanca (CMN)	\$138.05	\$6.91	5.0%	\$29.71	\$33.64	\$62,43	\$19.18	\$144.96
4X	Cancun (CUN)	Bracelet Pro		0.0%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
ex	Ixtapa (ZIH)	\$98.84	\$0.00	0.0%	\$19.75	\$22.73	\$44,49	\$11.87	\$98.84
ex.	Mexico - Other (Incl. MEX)	\$76.01	\$0.00	0.0%	\$15.31	\$17.35	\$34.37	\$8.98	\$76.01
VL.	Amsterdam (AMS)	\$166.62	\$0.00	0.0%	\$27.14	\$48.85	\$69.18	\$21.45	\$166.62
'A	Panama City (PTY)	\$134.50	\$0.00	0.0%	\$24.71	\$36.45	\$53.90	\$19.44	\$134.50
E				91010		\$45.76			
L	Lima (LIM)	\$176.95	\$0.00	0.0%	\$36.78	\$30.15	\$72,67	\$21.74	\$176.95
	Warsaw (WAW)	\$131.03 \$120.07	\$0.00	0.0%	\$26.22 \$24.01		\$58.97 \$54.04	\$15.69	\$131.03 \$120.07
T	Lisbon (LIS)		20100			\$27.62	40000		
R	Istanbul (ISY)	\$130.72 \$97.27	\$0.00	0.0%	\$30.75	\$33.94 \$22.31	\$44,83 \$43,92	\$21.20	\$130.72 \$97.58

CREW CYCLE EXPENSES RULES

US/TRANSBOARDER:

MEAL	RULE
BREAKFAST	Always paid at the rate of the country of departure
LUNCH	Depart prior to 12:00 = rate of country of destination Depart after to 12:00 = rate of country of departure
DINNER	Depart prior to 17:30 = rate of country of destination Depart after to 17:30 = rate of country of departure
SNACK	Depart prior to 22:30 = rate of country of destination Depart after to 22:30 = rate of country of departure

♦ US layovers are always paid in US rate

US/TRANSBOARDER:

					F	LIG	нт	I N	F C	RM	АТ	I 0	N				
INDX		ACT	UAL		SKED	FLT	END	DEP	ARR	FLT	EQP	EMP	SVC DESC	ACTN	PA	MIM-YA	JTES
	DEPART	TURE	ARRIV	AL	DEP 1	NBR	FLT	STN	STN	MINS	S	TAT	CD	CD	DAY	NITE	TOTAL
	DATE 1	PIME	DATE !	TIME	DATE		NBR										
009	05JAN	1830	05JAN	2222		0578		YYC	LAX	٥ ٢	320	P	03 DPG		41	0	41
010	05JAN	1948	05JAN	2207	05JAN	0578	0578	YYC	LAX	199	320	P	03		199	0	199
011	06JAN	1738	06JAN	2022	06JAN	0557		LAX	YVR	164	320	P	03		164	0	164
012	06JAN	2129	07JAN	0002	06JAN	0254	0254	YVR	YYC	93	320	P	03		93	0	93

* * * * * * *	* * * *	* * *	CREW	CYCL	EEX	PENS	ES * *	* * * * * *
DATE -		MEAL	ENTITLEME	NT		CI-CO	TRNSPRTN	TOTAL
	В	L	D	S	N			
05APR						5.05		5.05
06APR	20.07	22.70	34.37	11.72				88.86

MEAL	TIME
D	1800 - 1830
S	2300 - 0100

MEAL	RULE
D	Depart prior to 17:30 = rate of country of destination Depart after to 17:30 = rate of country of departure
S	Depart prior to 22:30 = rate of country of destination Depart after to 22:30 = rate of country of departure

CREW CYCLE EXPENSES RULES OVERSEAS:

Scheduled ARRIVAL time AT LAYOVER POINT	Meal Allowances at Layover Point ON DAY OF ARRIVAL
Arrival before 12:30*	BLDS
Arrival between 12:30 & 13:30	LDS
Arrival after 13:30	DS

^{*}For these flights, Air Canada will pay BLDS allowances at the layover point for the day of arrival provided the flight leg is less that 10 hours.

Scheduled DEPARTURE time AT LAYOVER POINT	Meal Allowances at Layover Point ON DAY OF DEPARTURE
Departures between 07:00 to 11:29	В
Departures between 11:30 to 16:59	BL
Departures between 17:00 to 21:59	BLD
Departures between 21:59 to 01:00	BLDS

[•]On all other layover days (except arrival & departure days from layover point), all 4 meals (BLDS) will be provided

33

OVERSEAS:

	F L I G H T	INFORMAT	! I O N	
INDXACTUAL	SKED FLT END	DEP ARR FLT EQF	EMP SVC DESC ACTN	PAY-MINUTES
DEPARTURE ARRIVAL	DEP NBR FLT	STN STN MINS	STAT CD CD	DAY NITE TOTAL
DATE TIME DATE TIME	DATE NBR			
022 17APR 1314 18APR 1338	B 17APR 0009 0009	9 YYC NRT 564 78	7 P 03 DRAFT ASSIGN	620 0 620
023 19APR 1619 19APR 1034	4 19APR 0010 001	.0 NRT YYC 555 78	7 P 03 DRAFT ASSIGN	560 0 560
* * * * * * * * * * * * *	* CREW CY	YCLE EXPE	NSES * * * * * *	* * * * * * * *
DATEME	EAL ENTITLEMENT-	CI-C	O TRNSPRTN TOTAL	VALUE
		s n		
18APR	62.92 16.	.75 5.05		
19APR 28.00 32.	.16		60.16	

Scheduled ARRIVAL time AT LAYOVER POINT	Meal Allowances at Layover Point ON DAY OF ARRIVAL
Arrival after 13:30	DS

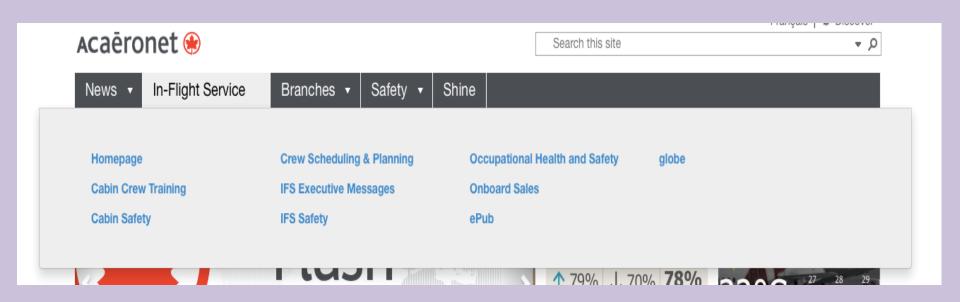
Scheduled DEPARTURE time AT LAYOVER POINT	Meal Allowances at Layover Point ON DAY OF DEPARTURE
Departures between 11:30 to 16:59	BL

Where to eClaim?

1. Sign into Aeronet:

http://my.aircanada.ca

Branches > In-Flight Service > Crew Scheduling & Planning



Where to eClaim?

3. Select:

Expense Claims

4. Select:

eClaim - Electronic Claim Submission

You'll be brought to the below page. Sign in with your employee number and Aeronet password.



How to eClaim?

1. From the Main Welcome Page Select:

Submit Claim

2. Select:

Pay Adjustment

for Pay

<u>OR</u>

Select:

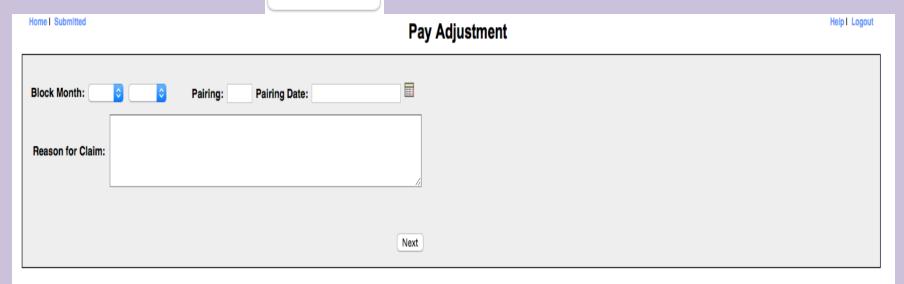
Crew Cycle Expenses

for Meal Expenses

Pay eClaim

Pay Adjustment					
If, upon receiving your pay statement, you believe there to be an error in your pay, you may request a pay adjustment.					
Note: Flight Attendants and Service Directors must each file their own claims.					
Continue					

Read the information on the Pay Adjustment page Then select Continue



4. Complete all sections. Then select

Next

5. Select Submit Claim

Meal Expense eClaim

Crew Cycle Expense Underpayment

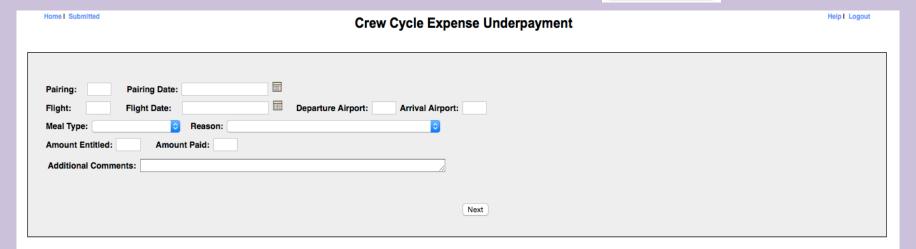
All claims must be submitted within 12 calendar months after the block month of the claimed underpayment. No claims will be paid when submitted after that time.

*Please note that any paper claims submitted will be returned.

If your claim is accepted, please allow up to (45) days for it to appear on your pay.

Continue

3. Read the information on the Crew Cycle Expense Underpayment page. Then select Continue



4. Complete all sections. Then select

Next

5. Select

Submit Claim

How to check your eClaim

From the Main Welcome Page Select:

Check Status of Claims

(Or Select

Submitted in top left corner on other pages)

Reference #	Туре	Submitted By	Emp#	Submitted	Processed	Status	Print	Delete
000010	Crew Cycle Expense Underpayment	Jane Doe	AC012345	Mon Jun 6 2015 18:03 GMT+00:00		Submitted		3
000009	Pay Adjustment	Jane Doe	AC012345	Mon Apr 11 2015 18:03 GMT+00:00		Submitted		8
000008	Pay Adjustment	Jane Doe	AC012345	Mon Apr 11 2015 18:03 GMT+00:00	May-01-2016	Approved		
000007	Crew Cycle Expense Underpayment	Jane Doe	AC012345	Fri Feb 12 2016 18:03 GMT+00:00	Feb-26-2016	*Approved Pending Payment		
000006	Pay Adjustment	Jane Doe	AC012345	Sun Jan 24 2016 19:16 GMT+00:00	12-Feb-2016	Denied		
000005	Ground Duty	Jane Doe	AC012345	Sun Jan 24 2016 19:13 GMT+00:00	12-Feb-2016	Approved		
000004	Pay Adjustment	Jane Doe	AC012345	Fri Dec 04 2015 21:00 GMT+00:00	05-Jan-2016	Approved		
000003	Pay Adjustment	Jane Doe	AC012345	Mon Oct 05 2015 12:43 GMT+00:00		Returned	<u>_</u>	
000002	Crew Cycle Expense Underpayment	Jane Doe	AC012345	Wed Sep 16 2015 10:24 GMT+00:00	08-Oct-2015	Approved		
000001	Crew Cycle Expense Underpayment	Jane Doe	AC012345	Tue Sep 11 2015 18:03 GMT+00:00	01-Oct-2015	Approved		

Where to find approved eClaim

Crew Cycle Expense Adjustments will be on your FLIGHT SUMMARY

under the Crew Cycle Expenses Section

* * * * * * * * * * * * * * CREW CYCLE EXPENSES	* * * *
DATEMEAL ENTITLEMENT CI-CO TRNSPRTN TOTAL	VALUE
B L D S N	
18APR 62.92 16.75 5.05 84.72	
19APR 28.00 32.16 60.16	
TOTAL 28.00 32.16 62.92 16.75 0.00 05.05 0.00 144.88 * INDICATES CREW MEALS WERE BOARDED OR TRANSPORTATION PROVIDED	144.88
UNIFORM CLEANING ALLOWANCE	45.00
MISCELLANEOUS K)SHOE ALLOWANCE	120.00
MISCELLANEOUS J)OTHER HTL CNL C9089/01JUL YOW	10.00
MISCELLANEOUS A) PAY CLAIM EXPENSE ADJUSTMENT D/FLT-130/28-FEB-2015	33.04
MISCELLANEOUS C)PAY CLAIM EXPENSE ADJUSTMENT D FLT-225/23-FEB-2015	33.04
	385.96

Pay Adjustments will be on your PAY STUB

under the Hours and Earnings Section

HOURS AND EARNINGS				
	Current		YTD	
Description	Hours	Earnings	Hours	Earnings
Onboard Cafe-Bonus Crew Cycle Expenses				
Flt Att Flying Pay				
Minimum Guarantee Pre-Po In-Charge CUPE Adv	ost			
Min Guarantee-Adjmt		\$117.22		
Train Day Off-Adjmt		\$ 4.98		
Grd Duty Svc To Psgr				

What if your eClaim is Denied?

- 1. Double check that the details you entered are correct and all rules have been followed. If not, resubmit with corrections.
- 2. If correct, bring all details associated with your denied claim into your local CUPE office so they can file a grievance for you.

They'll need a PRINT OUT or and email containing ALL 'evidence' to support that you should have been approved:

- The DENIED eClaim itself.
- The Flight Summary that's associated with the denied claim
- The Pairing from your Globe (AND from your Award if you're a block holder) that's associated with the denied eClaim.

You'll need to explain why you need a grievance filed and may have to fill out a grievance form.

The End!

Thank you for attending